

**Customer Details**

Company Name: \_\_\_\_\_

User Name: \_\_\_\_\_ User ID: (only if known) \_\_\_\_\_

**Amendment Request**

Unblock the security token bearing serial number (S/N)

Note: A new Security Token PIN will be issued

I/we hereby remit the security token bearing serial no.

Please issue a new Security Token PIN and send it to me/us.

Re-issue User ID for the above-mentioned user.

Re-issue a Login Password for the above-mentioned user <sup>(1)</sup>.

Re-issue a Transaction Password for the above-mentioned user <sup>(1)</sup>.

Unblock access to Internet Banking Service for the above-mentioned user.  
(Only if User ID and Passwords are known by the user)

<sup>(1)</sup> Company's mailing address on which the Login Password/Transaction Password shall be despatched by post:

Note: The mailing address should be as per Bank's records.

\_\_\_\_\_  
\_\_\_\_\_

Name: \_\_\_\_\_ (S) \_\_\_\_\_

Name: \_\_\_\_\_ (S) \_\_\_\_\_

Authorised Signatories (As per Acts and Deeds)

Date: \_\_\_\_\_

FOR BANK USE ONLY	
TO BE COMPLETED BY THE CUSTOMER SERVICE REPRESENTATIVE	
Customer Number:	_____
Customer's signature(s) confirmed by:	
Name:	_____ (S) _____
TO BE COMPLETED BY THE REMOTE BANKING BU STAFF	
Input by:	
Name:	_____ (S) _____
Authorised by:	
Name:	_____ (S) _____