



## Terms and Conditions **MCB Refill SMS**

## **MCB Refill SMS Terms & Conditions**

### **1. Definition**

In this Agreement:

“MCB” means The Mauritius Commercial Bank Ltd.

“Provider” means the mobile network supplier with which the customer has a subscription.

“SMS” means “Short Message Service”.

### **2. Purpose of this service**

The MCB Refill SMS Service shall enable the customers to recharge their prepaid mobile telephone accounts through the debit of their bank accounts.

The MCB Refill Service is only available to Orange and Emtel subscribers.

### **3. Use of the MCB Refill SMS Service**

- The customers registered to the MCB Refill SMS Service shall be able to recharge their prepaid mobile telephone account through SMS.
- The MCB Refill SMS Service shall be available for topping up the mobile account used to initiate the call, as well as for topping up other mobile accounts duly registered on the application form.
- The customers shall have to send an SMS on 8700 by specifying one of the four possible messages for automatic topping up of their mobile telephone account.
- The customers shall only recharge their mobile accounts by using the phone numbers specified on the application form.

- No other mobile number can be utilized.
- The amount required to recharge a mobile account shall be subject to the availability of funds on the customer’s bank account.
- The customers shall be able to use the MCB Refill SMS once they have received an SMS from the Bank informing them that their mobile phone number has been duly registered.

### **4. Jurisdiction**

The present Agreement shall be governed and construed in accordance with the laws in force in the Republic of Mauritius and all disputes arising in respect of the present Agreement shall be submitted to the exclusive Jurisdiction of the Courts of the Republic of Mauritius.

### **5. Responsibility of the Customer**

- (a) The MCB shall not be liable in case the SIM Card of a user is deactivated and reallocated to another subscriber by the Provider.
- (b) The customer shall have to inform the MCB of any change in the mobile phone number.